

2022



OPEN ENROLLMENT

Open Enrollment is Over - What happens now?

THANK YOU FOR PARTICIPATING IN THE ARC BALTIMORE 2022 OPEN ENROLLMENT.

The benefits selected during the Open Enrollment period will go into effect July 1, 2022. The company medical plan is offered through Kaiser, the dental and vision plans are offered through UnitedHealthcare and the Life and Disability benefits are offered through Lincoln Financial Group. The Flexible Spending Account plans will be offered through Clarity Benefits and Accident and Hospital are offered through AFLAC. Critical Illness and Whole Life Insurance are offered through UNUM.

As we move into a new benefits year, we encourage each of you to review your paystub to ensure you are being properly deducted for the plans elected during the Open Enrollment period. The new benefits will appear on the July 7th paycheck.

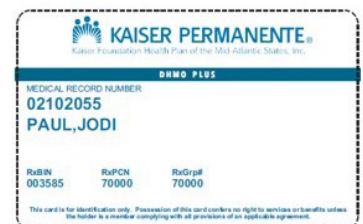
Medical plan reminders:

- Kaiser will automatically provide a primary care provider that will be listed on your ID Card. This can be changed at any time by calling Kaiser at 800-777-7902.
- Kaiser has a Medical Financial Assistance Program that can help you pay for out-of-pocket medical plan cost. Click the link <https://about.kaiserpermanente.org/community-health/communities-we-serve/mid-atlantic-community/medical-financial-assistance-program> or call Kaiser to learn more 844-412-0919.
- If you elected the DHMO Plus 18 or DHMO Plus 19 plan, your plan comes with 10 encounters with a non-Kaiser provider. Don't forget to provide your out-of-network provider with a copy of the DHMO Plus provider form that explains how to bill Kaiser for their services.
- You will receive a call from member services to welcome you to Kaiser. They will also mail a welcome letter to your home.
- All Continuity of Care forms must be submitted to Kaiser by June 30, 2022. To obtain a copy of the form, see HR.

In the next few weeks, you will be receiving ID cards and information in the mail from Kaiser for the Medical plan and from Clarity Benefits if you elected the Flexible Spending Account plan. You will have the ability to access your ID cards along with view your personalized account for each of the carriers by following the steps below:

Medical Plan: Kaiser Permanente

- You can access your electronic ID card by registering for an account through Kaiser.
- Through this portal you can find doctors, view claims information, email providers, refill prescriptions and more!
- To create an account, go to www.kp.org and register for an account through Kaiser on or after July 1, 2022
- **Group Number:** 32416
- This information can also be found on the Kaiser Permanente mobile App



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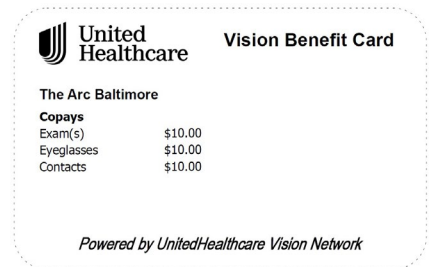
Dental Plan: UnitedHealthcare

- You can access your electronic ID card by registering for an account through UnitedHealthcare. You will not receive a card in the mail.
- Through this portal you can find doctors, view claims information, and more!
- To create an account, go to www.myuhc.com and register for an account through UnitedHealthcare on or after July 1, 2022
- **Group Number:** 744663
- This information can also be found on the UnitedHealthcare “UHC” mobile App



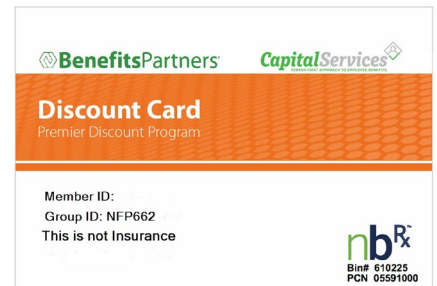
Vision Plan: UnitedHealthcare

- You can access your electronic ID card by registering for an account through UnitedHealthcare on or after July 1, 2022. You will not receive a card in the mail.
- Through this portal you can find doctors, view claims information, and more!
- To create an account, go to www.myuhcvision.com and register for an account
- **Group Number:** 744663



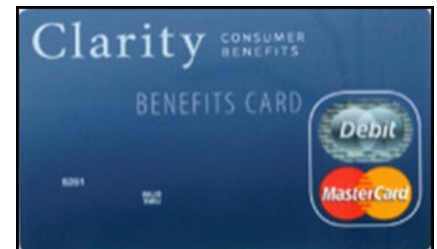
CSI Health: New Benefits

- This plan will offer \$0 Copay/Deductible access to a doctor through your phone / computer for you and your immediate family members
- You can access your electronic ID card and plan details by registering for an account through New Benefits on or after July 1, 2022
- To create an account, go to www.MyBenefitsWork.com and register for an account
 - **Group Number:** NFP662
 - Member ID: listed on your Member ID Card
- This information can also be found on the New Benefits “My Benefits Work” mobile App



Flexible Spending Account: Clarity Benefits

- You can view your account balance and plan details by registering for an account through Clarity Benefits on or after July 1, 2022
- To create an account, go to <https://claritybenefitsolutions.com/>
- This information can also be found on the Clarity Benefits mobile App



Please do not hesitate to contact our HR department at humanresourcesdept@thearcbaltimore.org or our insurance broker, Capital Services at 443-608-5520 ext. 408 or arcbaltimore@capital-services.com if you have any additional questions.